

COMPANIES HOUSE STATISTICS - WORKLOAD & PERFORMANCE

For the period September 08

**Workload:**

**Documents**

|                                   | England & Wales |           |                                 | Scotland |           |                     | Great Britain |           |                     |
|-----------------------------------|-----------------|-----------|---------------------------------|----------|-----------|---------------------|---------------|-----------|---------------------|
|                                   | Month           | last year | % change on same period 2007/08 | Month    | last year | % change on 2007/08 | Month         | last year | % change on 2007/08 |
| <b>Annual Returns</b>             | 168,210         | 144,569   | 16.4                            | 8,685    | 7,998     | 8.6                 | 176,895       | 152,567   | 15.9                |
| <b>Accounts</b>                   | 143,098         | 149,286   | -4.1                            | 8,858    | 7,754     | 14.2                | 151,956       | 157,040   | -3.2                |
| <b>Mortgage</b>                   | 13,643          | 22,274    | -38.7                           | 1,116    | 1,451     | -23.1               | 14,759        | 23,725    | -37.8               |
| <b>Liq. &amp; Rec.</b>            | 10,900          | 10,145    | 7.4                             | 306      | 227       | 34.8                | 11,206        | 10,372    | 8.0                 |
| <b>Other Stat. Docs</b>           | 234,140         | 246,785   | -5.1                            | 13,882   | 14,479    | -4.1                | 248,022       | 261,264   | -5.1                |
| Number of :                       |                 |           |                                 |          |           |                     |               |           |                     |
| <b>New Companies Incorporated</b> | 27,136          | 26,997    | 0.5                             | 1,441    | 1,417     | 1.7                 | 28,577        | 28,414    | 0.6                 |
| <b>Change of Name Registered</b>  | 3,870           | 4,374     | -11.5                           | 285      | 304       | -6.3                | 4,155         | 4,678     | -11.2               |

The above figures relate to the calendar month of September, therefore the weekly breakdown below will not add up to the monthly figure.

week ending

|  |       |       |       |     |     |       |       |       |       |
|--|-------|-------|-------|-----|-----|-------|-------|-------|-------|
| 07/09/2008 <b>New Companies Incorporated</b> | 5,883 | 6,556 | -10.3 | 328 | 443 | -26.0 | 6,211 | 6,999 | -11.3 |
| 14/09/2008 <b>New Companies Incorporated</b> | 5,928 | 7,000 | -15.3 | 311 | 342 | -9.1  | 6,239 | 7,342 | -15.0 |
| 21/09/2008 <b>New Companies Incorporated</b> | 6,581 | 6,854 | -4.0  | 362 | 335 | 8.1   | 6,943 | 7,189 | -3.4  |
| 28/09/2008 <b>New Companies Incorporated</b> | 6,124 | 6,587 | -7.0  | 317 | 297 | 6.7   | 6,441 | 6,884 | -6.4  |
| 07/09/2008 <b>Change of Name Registered</b>  | 790   | 1,143 | -30.9 | 63  | 90  | -30.0 | 853   | 1,233 | -30.8 |
| 14/09/2008 <b>Change of Name Registered</b>  | 931   | 1,226 | -24.1 | 45  | 78  | -42.3 | 976   | 1,304 | -25.2 |
| 21/09/2008 <b>Change of Name Registered</b>  | 926   | 981   | -5.6  | 98  | 75  | 30.7  | 1,024 | 1,056 | -3.0  |
| 28/09/2008 <b>Change of Name Registered</b>  | 844   | 1,024 | -17.6 | 59  | 61  | -3.3  | 903   | 1,085 | -16.8 |

**Software and Web filed documents**

During September 91% of incorporations were filed electronically and 50% of Document Examination Branch forms. ie 49% of all documents accepted.

**Output: September 08**

**Image Based Company Searches**

|                                     |              |
|-------------------------------------|--------------|
| <b>Total Company Image searches</b> | <b>Month</b> |
| last year                           | 406,840      |
| % change on 2007/08                 | 308,165      |
|                                     | 32%          |

**Image Based Searches incl additional docs**

|                                   |              |
|-----------------------------------|--------------|
| <b>Total Image Searches (all)</b> | <b>Month</b> |
| % change on 2007/08               | 542,511      |
|                                   | 429,993      |
|                                   | 26%          |

**Public Targets - % achieved as at September 08**

|   |                              |                               |                      |
|---|------------------------------|-------------------------------|----------------------|
| <b>Service Availability on CHD</b>  | <b>WebCheck Availability</b> | <b>Webfiling Availability</b> | <b>Image Quality</b> |
| 99.5%   | 99.5%                        | 99.6%                         | 98.4%                |
| Target: 99%   | Target: 99%                  | Target: 99%                   | Target: 99.5%        |
| Service availability targets were not met this month due to an electrical shutdown on the weekend of 23-25 September when these services were not available |                              |                               |                      |

|   |   |      |  |      |
|---|---|------|--|------|
| <b>Disputes &amp; Queries GB September 08</b> | <b>Late filing Penalties Disputes cleared</b> | 1939 | <b>All complaints (excl LFP) rec'd</b> | 2246 |
|   | Replied within 10 days                        | 362  | Replied within 5 days                  | 97.6 |
|   | Replied within 10 days (percentage)           | 19%  |  |      |